

TERMS OF SALE

TECNIMOEM CARE does not sell to final consumers and therefore our responsibility and conditions affect relationships between companies.

If you are an individual, you must go to the authorized points of sale.

The invoices resulting from the purchase-sale, whose merchandise is delivered, will be taxed at the legally valid rate at each moment of the Value Added Tax, as well as any other legally applicable tax.

Shipping costs are included from €200 (without VAT) in Peninsular Spain.

Consult the shipping costs for the Balearic Islands.

The price of the items does not include installation or assembly.

The merchandise travels by:

- Parcel company, in this case the delivery is made to the address within 24-48 hours.
- Transport company, in this case the delivery is made at street level (both to companies and individuals) and within an estimated period of 48-72 hours.

When the delivery is to the end customer, this period may be extended.

When notification is requested before delivery, the deadline is delayed by at least one more day.

TECNIMOEM CARE takes the necessary steps to achieve the established delivery deadlines, but its delay, due to transport problems unrelated to the company, will not imply the cancellation of the order or any compensation.

RECEPTION

At the reception, you must always verify that the merchandise has been delivered in perfect condition.

In the event that, at the time of delivery, there is a lack of conformity or that the merchandise is visibly damaged, you must:

- Or reject the merchandise
- Or if you accept it, state this fact on the transport delivery note.

It is recommended to always put "DAMAGED PACKAGING, PENDING REVISION" on the carrier's delivery note.

- The term to notify an incident is 24 hours from receipt of the order,
- After this period, the transport agency is not responsible for the damage.
- To process the incident, you must contact the TECNIMOEM CARE customer service department sac@tecniemoem.com

RETURN

In the case of returning an order that has left our facilities, the expenses incurred will be invoiced.
The merchandise will be paid when it is checked at the factory.

Any return must always arrive in its original packaging and in perfect condition to be accepted.
Returns will not be accepted if the item has been previously used.

To request the return of an order, you can do so through the TECNIMOEM CARE customer service department sac@tecniemoem.com

All orders will be subject to these conditions of sale. Any change of the same or other types of conditions do not represent a commitment for TECNIMOEM CARE, unless it has given its written consent to them.

In case of controversy, dispute or claim resulting from or related to the contract of sale, especially with regard to the payment obligations of the merchandise by the recipient, as well as for all issues that, in general, may arise from the validity, interpretation, compliance or execution of the sale and its agreements, including the interpretation and validity of this express submission clause, both parties, waiving any other non-mandatory and inalienable jurisdiction that may correspond to them, submit expressly and irrevocably to the exclusive jurisdiction and competence of the Courts and Tribunals of the city of Pamplona.

TECNIMOEM CARE S.L.

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